

FULL TERMS AND CONDITIONS 2018

This "Grown Ups Go Free" offer entitles the holder to **FREE ADULT ENTRY** in respect of one Adult to a participating attraction when the holder purchases an Adult or Child ticket at full price, without any concession or discount, as payable at the entrance gate of the chosen participating attraction. To redeem this offer, please cut out the voucher on the Kellogg's pack (the "Voucher") or alternatively book and print your tickets by entering the unique online code as featured on selected Kellogg's packs (the "Code") at www.merlinfun.com and take your Voucher or printed tickets with you to the entrance gate of your chosen participating attraction.

1. If the holder of the Voucher buys a fully priced Child or Adult entrance ticket at the entrance to one of the following participating attractions: Alton Towers Resort, Chessington World of Adventures Resort ("Chessington"), THORPE PARK Resort, the LEGOLAND® Windsor Resort, Warwick Castle, Shrek's Adventure! London, Madame Tussauds London or Blackpool, The London, York, Edinburgh or Blackpool Tower Dungeons, ("The Dungeons"), The Blackpool Tower Eye or The Blackpool Tower Circus ("The Blackpool Tower Attractions"), The Coca-Cola London Eye , LEGOLAND® Discovery Centre Manchester, LEGOLAND® Discovery Centre Birmingham (Opening Summer 2018), SEA LIFE Bray, Weymouth SEA LIFE Adventure Park & Jurassic Skyline, SEA LIFE centres & Sanctuaries in the UK (Birmingham, Great Yarmouth, Loch Lomond, Blackpool, Gweek, London, Oban, Brighton, Manchester, Scarborough and Hunstanton) ("SEA LIFE centres & Sanctuaries"), Ailwee Cave & Birds of Prey Centre, EPIC Ireland, Cork City Gaol, Hunt Museum, Brigit's Garden, West Cork Model Railway Village, Wicklow Gaol, Aqua Golf, Leisureplex, Airfield Farm, Foynes Flying Boat Museum, Lifetime Labs, The National Wax Museum Plus, Waterford Treasures Museum, Navan Centre & Fort, Muckross Traditional Farms, Dublin Bus Tour, Blackrock Castle Observatory (Cork), Lough Gur Heritage Centre, (the "**Attraction**") then s/he may take with him/her ONE OTHER PERSON who will enter the same Attraction on the same day free of charge.

PLEASE NOTE: You cannot book online or over the phone when using your cut out **Voucher**; in order to use the **Voucher** you must purchase your ticket at the Attraction entrance. Alternatively, you can book your full priced Child or Adult entrance ticket and your free ticket entitling one Adult to free entry online by entering the Code (where printed on the inside of your Kellogg's pack) at www.merlinfun.com. The offer can only

be redeemed against the full Adult ticket price (without any concessions or discounts) as at the entrance gate of your chosen Attraction or the full Adult ticket price as payable at www.merlinfun.com. This "Grown Ups Go Free" offer is not valid for use in conjunction with any other promotion, offer, concession or attraction website/call centre booking.

The Voucher and Code (where applicable) have no cash value and are automatically void if sold, offered for sale or if any attempt or offer is made to transfer the Voucher and/or Code for value.

PLEASE NOTE: The Code is only available on selected Kellogg's packs and Kellogg's promotional snack packs do not contain a Code.

This offer is valid UNTIL, 30th June 2019 at THORPE PARK Resort, the LEGOLAND® Windsor Resort, Chessington World of Adventures, Alton Towers Resort, Warwick Castle, Madame Tussauds London or Blackpool, The Blackpool Tower Eye or The Blackpool Tower Circus, LEGOLAND® Discovery Centre Manchester, LEGOLAND® Discovery Centre Birmingham, The London, York, Edinburgh & Blackpool Tower Dungeons, The Coca-Cola London Eye , SEA LIFE centres & Sanctuaries, SEA LIFE London Aquarium, Weymouth SEA LIFE Adventure Park & Jurassic Skyline, Shrek's Adventure! London, Ailwee Cave & Birds of Prey Centre, EPIC Ireland, Cork City Gaol, Hunt Museum, Brigit's Garden, West Cork Model Railway Village, Wicklow Gaol, Aqua Golf, Leisureplex, Airfield Farm, Foynes Flying Boat Museum, Lifetime Labs, The National Wax Museum Plus, Waterford Treasures Museum, Navan Centre & Fort, Muckross Traditional Farms, Dublin Bus Tour, Blackrock Castle Observatory (Cork) and Lough Gur Heritage Centre

2. Voucher EXCLUDES: the following dates:

All Merlin Attractions	20 th August – 31 st August 2018 25 th December 2018
The Coca-Cola London Eye	8-23 rd January 2018 (closed for maintenance) 14 th February 2018 30 th – 15 th April 2018 21 st , 22 nd and 28 th , 29 th July 2018 4 th , 5 th and 11 th – 12 th August 2018 31 st December 2018
Shrek's Adventure! London	14 th -17 th April 2018 and the 31 st December 2018
The London Dungeon	14 th – 17 th April 2018 and the 27 th – 29 th October 2018
The Blackpool Tower Circus	6 th October - 4 th November 2018 (The Blackpool Tower Eye is open subject to weather

	conditions)
THORPE PARK Resort	19 th October – 31 st October 2018
The Blackpool Tower Dungeon	27 th – 31 st October 2018
The York and Edinburgh Dungeon	27 th – 29 th October 2018 at The York
Alton Towers Resort	3 rd and 4 th November 2018
LEGOLAND® Windsor Resort	1 st December 2018 to 1 st March 2019
Chessington World of Adventures Resort	The Winters Tail event

NB: The Blackpool Tower Eye is open subject to weather conditions. Seats for The Blackpool Tower Circus are allocated on a first come first served basis and may sell out. Opening times at all Blackpool attractions may vary during the winter season please check website in advance. The Blackpool Tower Ballroom and Jungle Jims soft play not included.

3. **Only one Voucher can be used per person and per transaction.**

4. **PLEASE NOTE CERTAIN ATTRACTIONS WILL BE CLOSED ON THE FOLLOWING DATES DURING 2018 WHEN GUEST VISITATION HAS HISTORICALLY BEEN VERY LOW.**

Alton Towers will be closed:

21st March 2018

18th and 25th April 2018

2nd, 9th, 16th and 23rd May 2018

4, 5th, 10th, 11th, 12th, 17th, 18th, 19th, 24th 25th and 26th September 2018

1st, 2nd, 3rd, 8th, 9th, 10th, 15th, 16th and 17th October 2018

Dates of Operation are subject to change. Please visit the Alton Towers Resort website

(www.altontowers.com) for more information

THORPE PARK Resort will be closed:

23rd, 24th, 25th, 30th April

1st, 2nd, 8th, 9th, 14th, 15th, 16th, 21st, 22nd, 23rd May

10th, 11th, 12th, 17th, 18th, 19th, 24th, 25th, 26th, 27th September

1st, 2nd, 3rd, 4th, 8th, 9th, 10th, 11th, 15th, 16th, 17th, 18th October

Dates of Operation are subject to change. Please visit the THORPE PARK Resort website

(www.thorpe-park.com) for more information

The LEGOLAND® Windsor Resort will be closed:

13th, 14th, 20th, 21st **March 2018**

17th, 18th, 24th, 25th **April 2018**

8th, 9th, 15th, 16th, 22nd, 23rd **May 2018**

5th, 11th, 12th, 18th, 19th, 20th, 25th, 26th, 27th **September 2018**

2nd, 3rd, 9th, 10th, 11th, 30th, 31st **October 2018**

Dates of Operation are subject to change. Please visit the LEGOLAND Windsor Resort website

(www.legoland.co.uk) for more information.

Chessington World of Adventures Resort will be closed:

24th, 25th April

1st, 2nd, 8th, 9th, 15th, 16th, May

11th, 12th, 18th, 19th, 25th, 26th September

2nd, 3rd, 9th, 10th, 16th, 17th October

Dates of Operation are subject to change. Please visit the Chessington World of Adventures Resort

website (www.chessington.com) for more information**2019 EXCLUSION DATES WILL BE**

AVAILABLE FROM THE END OF THE 2018 SEASON.

5. THIS PROMOTIONAL OFFER CAN ONLY BE REDEEMED

a. ONLINE WITH THE CODE VIA WWW.MERLINFUN.COM (OR)

- i. **To avoid disappointment and guarantee entry into our Attractions through this Grown Ups Go Free offer you can book your ticket online at www.merlinfun.com, enter your Code from inside your cereal pack and follow the necessary instructions. For online bookings, prepayment online and printing of these tickets is required. PLEASE NOTE: You must print your tickets at home and bring with you to the Attraction of your choice otherwise entry won't be granted.**
- ii. **PLEASE NOTE: You can print your tickets at home but scan and walk right through features only apply at selected Merlin Entertainments attractions.**
- iii. **Tickets cannot be booked online via Merlin Fun for The Blackpool Tower Circus. Alternatively you can use your cut out Grown Ups Go Free voucher for The Blackpool Tower Circus.**
- iv. **Please be aware that when booking for SEA LIFE Weymouth – your ticket also includes entry to SEA LIFE Adventure Park & Jurassic Skyline.**

b. VIA THE CUT OUT VOUCHER FOUND ON PROMOTIONAL PACKS.

Which must be redeemed at the gate entrance. Failure to present and surrender the Voucher to admissions upon arrival at the Attraction will result in an additional charge for one (1) full priced standard admission for the second ticket issued.

6. **THE OFFER IS VALID FROM THE FOLLOWING ATTRACTION OPENING DATES:** The LEGOLAND® Windsor Resort opens 9th March 2018, Chessington opens 17th March 2018, THORPE PARK Resort opens 23rd March 2018 and Alton Towers Theme Park opens on 17th March 2018. The Blackpool Tower Circus and Jurassic Skyline operating calendars vary throughout the year. Please check the attraction's operating calendar available on its website.

PLEASE NOTE THE FOLLOWING 2018 SEASON END ATTRACTION CLOSURE DATES:

Chessington full park closes on 31st October 2018 . The LEGOLAND® Windsor Resort closes on 29th October 2018, THORPE PARK Resort closes on 1st November 2018 , Alton Towers Theme Park closes on 4th November 2018.

7. CHECK OPENING DATES AND TIMES BEFORE YOUR VISIT ON THE RELEVANT ATTRACTION WEBSITE. PLEASE NOTE YOU CANNOT BOOK ONLINE/VIA THE TELEPHONE WHEN USING YOUR VOUCHER **ALL DATES SUBJECT TO CHANGE.**
8. **The Voucher is not valid at Secondary Attractions including, but not limited to, the Castle Dungeon at Warwick Castle, the LEGOLAND® Windsor Resort out of season events (ie Christmas) , LATES at The Dungeons, SEA LIFE London Aquarium, The Blackpool Tower Ballroom and Jungle Jims in The Blackpool Tower.** Voucher can only be used for standard entrance tickets and cannot be used for priority entrance and or Fastrack entrance at all Attractions. The Voucher is not valid for any combination tickets including, but not limited to, The Tower Ticket or The Big Ticket at The Blackpool Tower Attractions. Voucher does not entitle Early Ride Time.
9. **The Voucher is not valid for accommodation including but not limited to, the Alton Towers Hotels, Enchanted Village (Woodland Lodges, Tree Houses and Tree Top Quest), Waterpark, Spa or Golf attractions at the Alton Towers Resort, Chessington Resort Hotel, Chessington Azteca Hotel, Chessington Explorer Glamping, Tower Suites**

and Knight's Village at Warwick Castle, THORPE SHARK Hotel at THORPE PARK Resort, the LEGOLAND® Windsor Castle Hotel or the LEGOLAND® Windsor Resort Hotel - an additional cost applies. Please check each attraction's website for additional costs.

10. **One free entry per unique Code or per Voucher per pack.**

11. **The Voucher remains the property of Merlin at all times and Merlin reserves the right to take possession of the Voucher at any time.** The Voucher must be presented at the Attraction entrance and surrendered. **Vouchers cannot be presented on electronic devices.**

12. Adult is 12 years and over at the Alton Towers Resort, THORPE PARK Resort, Chessington and Warwick Castle. Adult is 15 years and over at SEA LIFE centres & Sanctuaries, Madame Tussauds Blackpool, The Blackpool Tower Dungeon, The Blackpool Tower Eye and The Blackpool Tower Circus. Adult is 16 years and over at Shrek's Adventure! London the LEGOLAND® Windsor Resort, Madame Tussauds London, SEA LIFE London Aquarium, Weymouth SEA LIFE Adventure Park & Jurassic Skyline, The Coca-Cola London Eye and The London, York and Edinburgh Dungeons. Adult is 18 years and over at LEGOLAND Discovery Centre Manchester and Birmingham. **PLEASE NOTE:** No adults can enter LEGOLAND® Discovery Centre Manchester and Birmingham without an accompanying child.

13. Entry is free for children under 1 year of age at The Blackpool Tower Circus. Entry is free for children under 3 years of age at Warwick Castle, THORPE PARK Resort, Chessington World of Adventures Resort, the LEGOLAND® Windsor Resort, LEGOLAND® Discovery Centre Manchester and Birmingham, Alton Towers Resort, The Coca-Cola London Eye, The Edinburgh and York Dungeons, SEA LIFE centres & Sanctuaries, SEA LIFE London Aquarium, Weymouth SEA LIFE Adventure Park & Jurassic Skyline, Shrek's Adventure! London, Madame Tussauds Blackpool and The Blackpool Tower Eye. Entry is free for children under 4 years of age at The London Dungeon and Madame Tussauds London. **PLEASE NOTE: AN ADMISSION FEE IS CHARGED FOR ALL CHILDREN (AGED 3-14) AND ALL TODDLERS (AGED 1 AND 2) TO ENSURE THEY HAVE THEIR OWN SEAT WITHIN THE BLACKPOOL TOWER CIRCUS.**

14. Visitors under 12 years must be accompanied by an adult aged 16 years or over at THORPE PARK Resort. Visitors 12 years and under must be accompanied by a person 18 years of age or over at Chessington, Alton Towers Resort, Warwick Castle and Weymouth SEA LIFE Adventure Park & Jurassic Skyline. Visitors under 14 years must be accompanied by a person aged 16 years or over at the LEGOLAND® Windsor Resort. Visitors 14 years and under must be accompanied by a person aged 18 years and over at Madame Tussauds London, The London Dungeon and SEA LIFE centres & Sanctuaries (including SEA LIFE London Aquarium). Visitors 15 years and under must be accompanied by a person aged 16 years or over at LEGOLAND® Discovery Centre Manchester, LEGOLAND® Discovery Centre Birmingham and the Edinburgh Dungeon. Visitors 13 years and under must be accompanied by an adult at the York Dungeon. Visitors 15 and under must be accompanied by a person over the age of 18 at Shrek's Adventure! London, The Coca-Cola London Eye, Madame Tussauds Blackpool, The Blackpool Tower Eye or The Blackpool Tower Circus and The Blackpool Tower Dungeon. **PLEASE NOTE:** Whilst there's no minimum age, we recommend Shrek's Adventure! London for children aged 6-12 years old. No person aged 16 and over can enter LEGOLAND® Discovery Centre Manchester and Birmingham without an accompanying child.
15. Voucher can only be used as stipulated. The Voucher is non-transferable/not for resale. Any purported transfer or sale of the Voucher will render it void. Voucher is only valid in the United Kingdom. Photocopies will not be accepted. Admission prices are subject to change. Voucher cannot be used in-conjunction with any other offer or concession (e.g. senior citizens, family tickets), reward/loyalty program, pre-purchased tickets, Combination tickets, 2 Day Pass, Annual Pass, online tickets, Q-bot or Fastrack tickets, rail inclusive offers, on secondary ticketed events, hotel events or concerts or for Group/advance bookings.
16. All of the Attractions reserve the right, in their absolute discretion, to refuse entry and to close and/or alter all or any part of the facilities including closure of rides and/or attractions and removal of figures for technical, operational, health and safety or other reasons including overcapacity. Please note The York Dungeon does not have a ride feature available.

17. Features and/or creatures shown on the Voucher are not necessarily available at every Attraction. Any images shown of Madame Tussauds depict wax figures created and owned by Madame Tussauds.
18. Please note that some Attractions operate a chargeable car parking policy including, but not limited to, Chessington, the LEGOLAND® Windsor Resort, THORPE PARK Resort, Alton Towers Resort and Warwick Castle.
19. Size, height, weight, age restrictions and medical warnings apply to certain rides and/or attractions. Some rides at the LEGOLAND® Windsor Resort will require guests who only just meet the minimum height requirements to be accompanied by a person aged 16 years or over.
20. **All attraction information is subject to change;** please check the attraction websites(s) below before your visit for the latest information. Please note: you cannot book online or over the phone when using your Voucher; in order to use the Voucher you must purchase your ticket at the Attraction entrance.
21. For Attraction information please visit www.altontowers.com, www.THORPEPARK.com, www.chessington.com, www.warwick-castle.com, www.LEGOLAND.co.uk, www.LEGOLANDDiscoveryCentre.co.uk, www.visitsealife.com, www.thedungeons.com, www.madametussauds.com/london, www.madametussauds.com/blackpool, www.theblackpooltower.com, www.sealifeweymouth.com, www.jurassic skyline.com and www.shreksadventure.com/london/ <https://www.londoneye.com/>
22. Entry into any participating Merlin attraction will be subject to the individual attraction's terms and conditions of entry, which can be found on the websites listed above.
23. In the event of circumstances outside the reasonable control of the promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this voucher promotion, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these voucher terms and conditions, at any stage, but will always endeavour to minimize the effect to participants in order to avoid undue disappointment.
24. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.

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